



**Impact Tuning shall provide the Services and Deliverable(s) requested by the client from the following options; all of which are bound by our 'Customer Care & Commitment' to service quality.**

**The remap settings that we install never change unless you go to a dealer and install an updated OEM software. If this is the case we will have to charge for a new remap to account for this; so when we complete our servicing of your vehicle it will continue to perform at the capacity it did on arrival or show improvements from our work. Once remapped, we are confident the services provided, based on the optimal remap settings which are the most suitable for your vehicle, should produce noticeable benefits. Following our work, if an issue arises with your vehicle it will most likely be due to a mechanical fault, not a fault with the remap itself. Once the mechanical fault is fixed your vehicle should revert to its optimum performance.**

**A thorough vehicle health check is carried out before any remap work is undertaken, we reserve the right to refuse to remap a vehicle if we believe it is not "healthy" enough. No warranty is given or implied to any components on your vehicle before or after the remapping process apart from the remap software. Refunds are not accepted. Impact tuning do not accept liability for any mechanical part failure after performance tuning. By using our service you agree to these terms and conditions.**

**Impact tuning do not cover the liability for the following parts: turbos, injectors, clutches, gearboxes, dpf, boost leaks (boost pipes) as these have a serviceable lifetime and the remap places bigger demands on these parts, which may cause issues if they are not in good health. Stage 2, Stage 3 remaps are beyond the recommended tolerances of your engine and we and the remap writer will not accept any liability for these remaps.**

**The Client Must:**

**Accept all power/torque gains from your ECU remap are approximate, as are the actual figures of your engine's quoted power and torque figures from your car manufacturer.**

**Accept the fuel efficiency of your vehicle after a remap depends on a number of factors including but not limited to: outside temperature, driving style, tyre pressures, and regular and correct service maintenance of your vehicle.**

**Accept Impact Tuning are not liable for costs associated to fix either determined or pending faults found relating to your vehicle during its diagnostic check either before or after you have your vehicle remapped.**

**Accept it is your responsibility to inform your insurance company of your car's ECU remap.**